

**COMPLAINT DEPARTMENT:**

**COMPLAINTS AGAINST THE ARB -“APPRAISAL REVIEW BOARD”**

- A. All complaints from the public regarding an Appraisal Review Board (ARB) member should be directed to the Chairman of the Board of Directors in writing.  
Chairman of the Board, %Limestone Appraisal District, P O Drawer 831, Groesbeck, TX 76642
  - B. The Chairman of the BOD shall review all complaints regarding an ARB member to determine if there is validity to the complaint;
  - C. The Chairman of the BOD shall cause the matter to be placed on the agenda for the next regular board meeting for the full board’s consideration. The complainant and the ARB member shall be notified of the date and time of the meeting to allow him/her the opportunity to communicate with the BOD on the matter.
  - D. The BOD shall respond to the complaint against the ARB in writing within ten days of the regular meeting of the board where the matter was considered.
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**COMPLAINTS AGAINST THE BOD – “BOARD OF DIRECTORS”**

- A. All complaints from the public regarding a member of the Board of Directors (BOD) should be directed to the Chairman of the Board of Directors in writing.  
Chairman of the Board, %Limestone Appraisal District, P O Drawer 831, Groesbeck, TX 76642
- B. The Chairman of the BOD shall review all complaints regarding a BOD member to determine if there is validity to the complaint.
- C. The Chairman of the BOD shall cause the matter to be placed on the agenda for the next regular board meeting for the full board’s consideration. The complainant shall be notified of the date and time of the meeting to allow him/her the opportunity to communicate with the BOD on the matter.